



# Yvan Brunel

## Intermediate Software Developer

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### PROFESSIONAL EXPERIENCES

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- Bilingual Customer Service Representative** 08/2023 – present  
*Teleperformance Canada*  Montreal, Canada  
Worked as a Resolution Agent for IKEA Canada.  
Help provide quick resolutions based on various issues involving handling deliveries, placing orders, and getting informed on the processes, among others.
- C# .NET PROGRAMMER** 03/2023 – 05/2023  
*Hessen, Montreal*  Montreal, Canada  
Worked on platform optimization and performance improvement of the main system WPF app.
- C# .NET PROGRAMMER** 02/2022 – 07/2022  
*STE PERFAXIS* SFAX, TUNISIA  
Worked on ASP.NET Core-built ERP, with EF. Core and SQLServer.
- C# .NET PROGRAMMER** 01/2020 – 10/2020  
*SOFTRONIC SARL CM* DOUALA, Cameroon  
Worked on building mobile version of cross-platform app in XAMARIN.Forms and SQLite


### EDUCATION

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- Master's in Computer Science** 01/2023 – 12/2024  
*Université de Montréal*  Montreal, Canada
- Master's in Computer Science** 10/2020 – 08/2022  
*ESPIN SFAX*  Sfax, Tunisia
- Bachelor's in Computer Science** 11/2017 – 09/2020  
*IME DOUALA* Douala, Cameroon

### PROJECTS

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- FLOWHUB-MAUI**  08/2022 – present  
*Creation of an Expense Tracker in .NET MAUI*  
An Expense Tracker App used to manage Savings, Expenditures, Incomes, Debts, Financial plannings etc.  
Leveraging .NET Core, LiteDB, MongoDB and Crossplatform Development

### LANGUAGES

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- English
- French

### SKILLS

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|---------------------------------------------------------|--------------------------------------------------------------------|
| Strong Communication skills in English and French       | Ability to adapt to situations at face and handle them accordingly |
| Ability to write tailored reports of issues/situations. | Git/GitHub, BitBucket/Jira                                         |
| Crossplatform Programming in C# .NET MAUI               |                                                                    |

### REFERENCES

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**Patrice Blanc Polan**, Teleperformance Canada  
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**Mickael Dufresne**, CEO, Hessen, Canada  
mdufresne@hessen.ca, +1 514-817-9201