

Victor Hugo Vilchez

📍 Mariano Ezpeleta 2340, 1640 Buenos aires, Argentina ✉ victor.vilchez@gmail.com

☎ +5491153482999 📅 02/06/1984 🇦🇷 Argentina 🌐 linkedin.com/in/victor-hugo-vilchez/ 🔄 Single

🔗 <https://flowcv.me/vvilchez>

Education

- 2018 – present **System Analyst**
Buenos aires, Argentina *IFTS 18*
- 1998 – 2002 **Economics and Organization management**
Buenos aires, Argentina *Sagrada Familia Educational Institute*

Languages

- Spanish ●●●●● English ●●●●●
- Portuguese ●●●●●

Skills

- | | | | |
|--|-------|--|-------|
| Linux / Unix
Red Hat / Debian / Centos / AIX / Solaris | ●●●●● | Cloud Environment
GCP / AWS | ●●●●● |
| Kubernetes / Openshift
K8 / O 4.X | ●●●●● | Apps Servers
Weblogic / Websphere / Jboss / Tomcat | ●●●●● |
| Web Servers
Apache / Nginx | ●●●●● | Databases
Oracle i9 / i10 / SQL | ●●●●● |
| Virtualization
Vmware ESX / Microsoft Hyper-V / Red Hat Virtualization Manager | ●●●●● | Automation
Ansible / Control-m / Jenkins | ●●●●● |
| Monitoring
Dinatrace / Nagios / Kibana / Orion | ●●●●● | Dev & Tools
Python 3.x / Bash scripting / Github / Bitbucket | ●●●●● |

Courses

- Buenos aires, Argentina **Linux Sys Admin Expert**
Linux SAX
- Buenos aires, Argentina **AIX Q1313 (Basics), Q1314 (System Administration 1: Implementation) & Q1316 (Basic Troubleshooting)**
IBM

- Buenos aires, Argentina **Veritas Volume Manager (Unix/Sun/Linux): VxVM 5.0: Fundamentals**
IBM
- Buenos aires, Argentina **Openshift 4.X Administrator**
Red Hat Institute

Work Experience

- 09/2024 – present **DevOps/Middleware System Administrator (Project)**
Modernize [↗](#)
Tasks:
- Installation/configuration/Deployment for Kubernetes 8, Weblogic, Jboss, Tomcat and Apache
- RHEL 7/8 installation & configuration
- Bash/Shell scripting knowledge
- Google Cloud Administration
- Dynatrace Monitor
- Ticket Follow up
- Issues management in Priority 1 (S.O. issues, Internal errors, Kubernetes 8, Weblogic, Jboss, Tomcat and Apache issues, Oracle/SQL basic tasks, Internal application logs, Workarounds or report future bugs)
- Documentation (Knowledge Articles integration)
- Daily Meetings.
- 11/2023 – 08/2024 **Middleware Administrator**
Buenos Aires, Argentina *Red Link* [↗](#)
Tasks:
- Installation/configuration/Deployment for Jboss, Weblogic, Apache, Nginx (Prod environments)
- Jenkins Operation
- RHEL 7/8 installation & configuration
- Bash/Shell scripting knowledge
- Orion Monitor
- Ticket Follow up (Web Help Desk)
- Issues management in Priority 1 (S.O. issues, Internal errors, Jboss/Weblogic issues, Oracle basic tasks, Internal application logs, Workarounds or report future bugs)
- Documentation (Knowledge Articles integration)
- Daily Meetings.
- 01/2022 – 04/2023 **GCP / Unix System Administrator**
Buenos Aires, Argentina *Cognizant* [↗](#)
Tasks:
- Google Cloud Administration
- Installation/configuration/Deployment for Kubernetes 8/Openshift 4
- RHEL 7/8 installation & configuration
- Bash/Shell scripting knowledge
- Ansible-Playbook configuration
- Ticket Follow up
- Documentation (Knowledge Articles integration)

- Daily Meetings.

09/2020 – 12/2021

Buenos aires, Argentina

Middleware/Midrange Administrator

<https://www.dxc.technology/>

Tasks:

- Installation/configuration/Deployment for Kubernetes 8, Weblogic, Jboss, Tomcat and Apache
- RHEL 7/8 installation & configuration
- Bash/Shell scripting knowledge
- Dynatrace Monitor
- Ticket Follow up
- Issues management in Priority 1 (S.O. issues, Internal errors, Kubernetes 8, Weblogic, Jboss, Tomcat and Apache issues, Oracle basic tasks, Internal application logs, Workarounds or report future bugs)
- Documentation (Knowledge Articles integration)
- Daily Meetings.

11/2019 – 09/2020

Buenos aires, Argentina

Middleware/Midrange Administrator

<https://www.claro.com.ar/>

Tasks:

- Installation/configuration/Deployment for Jboss, Weblogic, Redhat Openshift 4.2 (Prod environments)
- Jenkins Operation
- RHEL 7/8 installation & configuration
- Bash/Shell scripting knowledge
- Dynatrace Monitor
- Ticket Follow up (HP Service Manager)
- Issues management in Priority 1 (S.O. issues, Internal errors, Jboss/Weblogic issues, Oracle basic tasks, Internal application logs, Workarounds or report future bugs)
- Documentation (Knowledge Articles integration)
- Daily Meetings.

10/2016 – 09/2019

Buenos aires, Argentina

Middleware/Midrange Administrator

<https://www.soluciones.equifax.com.ar/>

Tasks:

- Installation/configuration/Deployment for Websphere/Tomcat/WildFly/OAS/ Apache load balancers (Dev/Test/Preprod/Prod environments)
- CentOS/Suse S.O. installation & configuration
- Ansible automation for updates and deploys
- Bash/Shell scripting knowledge
- IBM MQ configuration & support
- Nagios Monitor configuration & support
- Ticket Follow up (Jira/Maximo/ServiceNow)
- Issues management in Priority 1 (S.O. issues, Internal errors, Internal Apache/ tomcat issues, Oracle basic tasks, Internal application logs, Workarounds or report future bugs)
- Documentation (Knowledge Articles integration)
- Daily Meetings.

01/2013 – 09/2016

Buenos aires, Argentina

BCO/BPA Application Support

<https://www.harman.com/>

Application Support BCO (BMC Capacity Optimization), Level 3 for versions 4.5 to 10.5

Application Support BPA (BMC Performance Assurance), Level 3 for versions 9.0 to 10.5. Tasks:

- Ticket Follow up (BMC Remedy / Cloud Salesforce tools)
- Issues management in Priority 1 (Internal errors, Internal Apache/tomcat issues, Oracle basic tasks, Internal application logs, Workarounds or report future bugs)
- Documentation (Knowledge Articles integration)
- Daily Meetings for USA clients and Internal Group Meetings.

11/2011 – 12/2012

Buenos aires, Argentina

Operation Support

<https://www.citibank.com/icg/sa/latam/argentina/>

Level 2 Support for several internal bank applications.

Tasks:

- Ticket Follow up
- Issues management in Priority 1 (constant logs debug, internal bank applications support, Sql queries or basic commands)
- Documentation (application log support)

10/2007 – 11/2011

Buenos aires, Argentina

Unix/Middleware Administrator

<https://www.ibm.com/ar-es>

Unix/Middleware administration

Tasks:

- Configuration & OS Support AIX, Solaris y Linux (Dev/Test/Prod environments)
- Installation/configuration/Deployment fo Websphere 5/6 & Apache IBM HIS (Dev/Test/Prod environments)
- Load balancer & Support Documentation
- Ticket creation/follow up for advance Lv3 OS support
- Issues management in Priority 1 (Project Server Support – Web errors and deployment issues – Night Guards)
- Project Daily Meetings for USA clients, Project Managers and Ear Developers

IT specialist.

Tasks:

- Logical Access Administration for Unix (Red Hat, Solaris, AIX) for American Express Client. ID Creation/Password reset/ID Deletion
- Ticket Follow up (Second Level)
- Issues management in Priority 1 (Guards)
- Documentation (For new resources)