

DOĀN CÔNG THĒ

UX/UI Designer Jr.



Male 06/03/1998

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INTRODUCTION

A motivated and detail-oriented UX/UI Designer with 1.5 years of hands-on experience specializing in E-commerce, Omnichannel Retail, and Supply Chain. Passionate about building intuitive, user-centric products that deliver measurable value by solving complex user problems and achieving key business objectives.

CAREER OBJECTIVE

As a UX/UI Designer in a dynamic product team, my goals are to:

- **Tackle challenging problems** and play a key role in building intuitive products that users love.
- **Contribute actively** to the entire product development lifecycle, from initial research to final execution.
- **Leverage my skills** in solving complex user problems through meticulous, user-centric design.
- **Grow professionally** within a collaborative environment that values impactful design and continuous learning.

WORK EXPERIENCE

Bibomart TM., JSC, UX/UI Designer

05/2024 – 07/2025

- Directly receiving and clarifying requirements from BA, negotiating **design implementation** approaches with development team, supporting hand-off, and closely collaborating with QA to ensure product quality met expectations
- Built and maintained scalable, accessible **Design Systems** to enforce UI consistency and inclusivity across product ecosystem.
- Designed **intuitive, usability-focused interfaces** for internal tools and eye-catching, business-goal-oriented solutions for customer-facing products, directly contributing to Bibomart's 200% revenue growth in 2024.
- Owned end-to-end UX/UI design for core platforms:
Bon Gateway: Mobile and desktop interfaces for the F2C platform connecting 400+ manufacturers.
Bibomart Website: Optimized e-commerce experience driving 150k monthly organic visitors.
Sanvieclam & Thiên Minh: Recruitment platform and dental medical supply e-commerce site
And 4+ additional products for sectors including warehouse operations, employee management and digital office solutions.

Viet Nam Software Vu Gia., JSC, UX/UI Designer

02/2024 – 05/2024

- Co-designed an **inclusive wholesale management app** to digitize operations for 500+ Ninh Hiệp Market vendors, streamlining complex inventory, sales, and supplier workflows
- Designed from scratch a website for **Social Commerce platform** with core social media functionalities and integrated e-commerce management system
- Conducted stakeholder alignment
- Collaborated closely with developers to ensure technical feasibility

VTC Technology & Digital Content Company,

UX/UI Design Intern

07/2022 – 08/2022

- Led a 3-member team to design and prototype a comic reading website.
- Provided design feedback and guided team's creative output.
- Coordinated with QA and developers to ensure project quality.

EDUCATION

Posts and Telecommunications Institute of Technology, Multimedia Design 
08/2018 – 04/2023

Academy of Journalism and Communication, English for Translating and Editing 
08/2017 – 03/2018

CERTIFICATIONS

Lloyds Banking Group - UX Design Advanced Job Simulation, Forage 

UX Design Professional Certificate, Google Career Certificates 

Foundations of Project Management, Google Career Certificates 

Creative Collaboration, LinkedIn Learning 

Effective Leadership, HP LIFE 

Fundamentals of Digital Marketing, Google Digital Garage 

ACTIVITIES

Heritage Art Space, Translator, Logistics, Artist Assistant 
10/2022 – 12/2023

Vietnam MIE Experts Training Workshop, Graphic Designer 
12/2019 – 01/2020

HOBBIES & INTERESTS

Listening to music , Watching films , Reading , Backpacking, Learning & trying new things

REFERENCES

Mai Công Đạt, CTO, Bibo Mart
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SKILLS

HARD SKILLS

- **UX Research & Strategy:** Skilled in user research methodologies, persona development, user journey mapping, and applying strategic design thinking to align user needs with business goals.
- **Design & Prototyping:** Advanced proficiency in Figma; experienced with Adobe Creative Suite (Photoshop, Illustrator, After Effects) and LottieLab for visual design and micro-interactions.
- **Interaction & Systems Design:** Focus on interaction design for mobile and web; experienced in creating scalable design systems using atomic design and applying systems thinking to manage product complexity.
- **Technical & Inclusive Design:** Practical knowledge of HTML5/CSS3 for developer collaboration; familiar with accessibility standards (WCAG 2.1) and inclusive design principles; basic adaptability to AI-aided design tools for workflow optimization.

SOFT SKILLS

- **Adaptive & User-Focused:** Pivot designs based on user feedback and changing requirements; open to new tools and methodologies.
- **Collaborative Communication:** Effective in multidisciplinary teams; articulate ideas clearly and practice active listening.
- **Critical & Analytical Thinking:** Solve problems by evaluating multiple angles to identify optimal solutions.
- **Proactive & Growth-Oriented:** Self-directed learner with a growth mindset and strong time management for fast-paced environments.

LANGUAGES

Vietnamese 

English 
CEFR B1+

TOOLS

